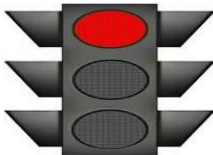
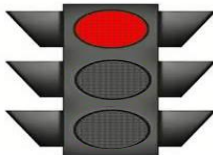


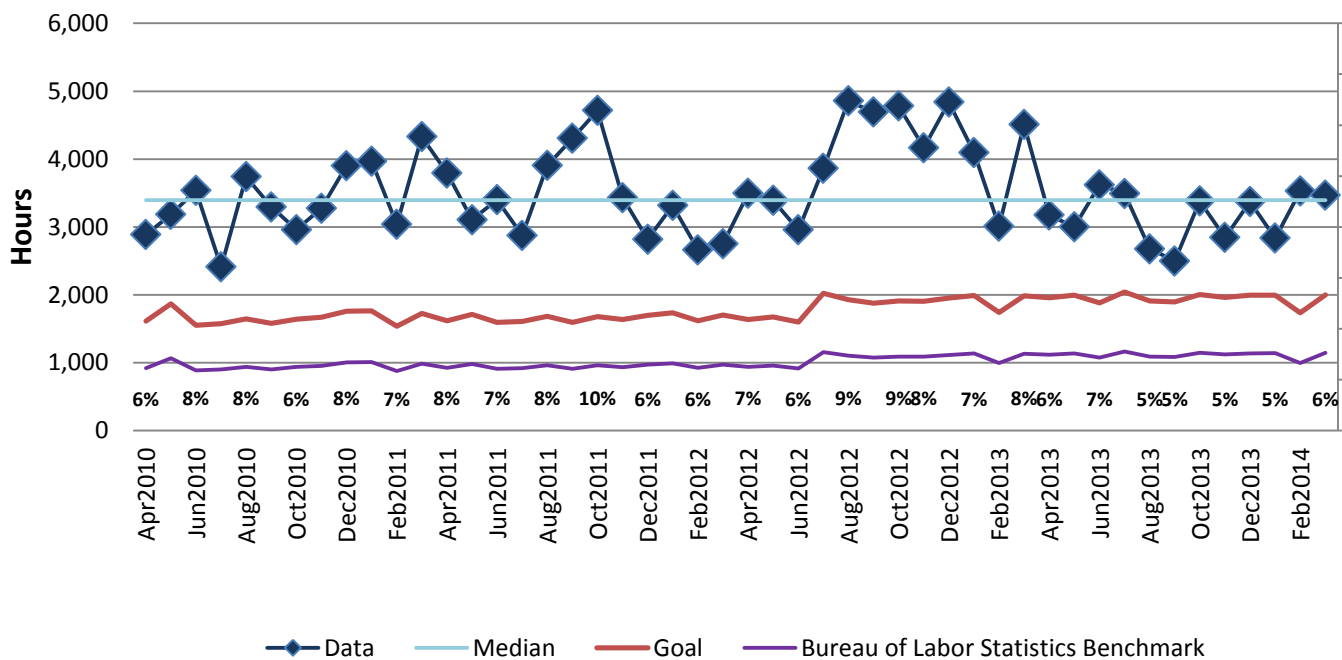
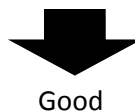
Hours Not Worked

Emergency Medical Services

4/25/2014

Measurement method		Why measure?		What is our goal?	
Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays)		Better understand culture impact on employee attendance		Reduce Hours Not Worked to 3.5% of total hours earned each month	
How are we doing?					
Apr2013-Mar2014 12 Month Goal	Apr2013-Mar2014 12 Month Actual		Mar2014 Goal	Mar2014 Actual	
23,365	37,888		2,001	3,467	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

Hours Not Worked



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